Access Systems, Inc.

1Cyclops Managed Services

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1Cyclops^{sm} boosts performance, tightens security, and extends the life of your IT assets

Left unmonitored, your network and computers will inevitably fail, leaving employees idle and impacting your ability to do business – costing thousands through the loss of productivity, revenue, or image.

With 1Cyclops Managed Services from Access Systems, Inc. (ASI), we can take corrective action before the problem occurs, or before you even notice it.

Today's Business Environment

Your business depends on your network's availability, performance, and security - and your software is business-critical.

The five most common frustrations:

- E-mail/Work Order delivery systems down
- Client database unavailable
- Spyware and unauthorized access issues
- Banned software (games and file-sharing) monopolizing resources
- Predictable hardware failures

1Cyclops Managed Services from ASI provides an affordable solution to these problems.

What are "Managed Services"?

Managed Services means that ASI is continuously monitoring the health of your infrastructure – and managing growth – by providing:

- ✓ Scheduled site/device reporting – a bird's eye view into the real performance of your IT infrastructure
- ✓ A perspective into what equipment and software has been installed, and where current or new system resources can be best allocated
- ✓ The ability to forecast failures before they occur, such as a critical server running out of hard drive space

Key Benefits

- ➢ Significant decrease in downtime
- ➢ Improved network and hardware performance
- ➢ Fewer 'growing pains' via network capacity management
- ➢ Lower costs and increased efficiency via resource reallocation
- ➢ Protection against security breaches
- ➢ Visits from ASI are more productive and less intrusive
- ➢ Increased employee productivity by automating routine administrative functions

Our proactive approach to managing computer networks will free-up capital that you can spend on GROWING your business, not fixing it.

For a network that will grow with your business, call ASI today (Randy Everett, 865.219.9112, x738).

		Device	Security	Network	Perform.	Services	Events
Devices		0	3	4	3	3	13
⬆	84	0	2	4	3	3	2
⬆	35	0	1	0	0	0	11

System Requirements:
Windows XP Pro, Windows 2000 Pro/Server, or Windows 2003 (Server, Enterprise Edition or Web Edition) or MS SBS

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1Cyclops^{sm} Managed Services – Features & Benefits

Your business success depends on your IT infrastructure. You need Access Systems, Inc. (ASI) to deliver proactive services that not only keep your network up and running, but running effectively and efficiently.

ASI's complete "managed services" package means that you will see increased performance, security, and reliability – immediately, and at an affordable price.

Quick Response

- ✓ ASI can monitor what issues are affecting your network, and will respond before they become critical – such as a server running low on memory
- ✓ Automatic alert dispatch to ASI guarantees a quick response to problems at your site

Security Monitoring

- ✓ Alerts ASI on attempted network access by unauthorized users
- ✓ Software content control allows you to ban high-bandwidth interactive games or illegal peer-to-peer file sharing which monopolize business resources and promote viruses and spyware
- ✓ Extensive security reporting gives you a bird's-eye view of your entire network's security
- ✓ Patch inventory ensures your operating systems are up to date and not exposed to vulnerabilities

Graphical Performance Reporting

- ✓ Scheduled executive reporting, automatically generated and sent directly to your e-mail address
- ✓ Easy-to-understand graphical reports with "un/acceptable threshold" lines
- ✓ Makes capacity management and upgrade planning simple

Remote Management and Communication

- ✓ ASI can minimize disruptions to the work environment by remotely resolving issues using a secure VPN system
- ✓ If an issue arises that requires on-site assistance, prior in-depth knowledge allows us to send fully prepared specialists who can resolve the issue faster than ever before
- ✓ Network services monitoring and alerting (POP3, HTTP, FTP and others)
- ✓ Very low bandwidth requirements – does not slow down your network response time

Detailed Site Level Inventory

- ✓ Up-to-date hardware, software and patch information - automatically collected, 100% accurate – can be used for insurance claims in case of flood, fire or theft

Grow Your Business, Cut Costs

- ✓ Visits from ASI shift from fixing problems to cooperatively managing your network's growth
- ✓ Maximize the life of existing hardware and minimize unnecessary expenses by reallocating existing resources to where they are needed most

Later this year: Automatic software updates and patches